

# CUB's mission is to lower your gas, electric and phone costs.

- CUB's battles before state regulators and in the courts have saved Illinois consumers more than \$20 billion.
- CUB's Consumer Hotline (1-800-669-5556) helps thousands of Illinoisans each year resolve individual problems with their utility companies.
- CUB's outreach team holds hundreds of free, money-saving events each year, including utility bill clinics that provide one-on-one help for consumers, showing them how to cut their costs by potentially hundreds of dollars a year.
- CUB's award-winning website (CitizensUtilityBoard.org) offers a library of publications that help you cut your utility bills and avoid rip-offs.
- CUB is your voice in the state legislature, fighting for tougher consumer protection laws and standing up to utility attempts to weaken reforms.



Citizens Utility Board  
1-800-669-5556  
www.CitizensUtilityBoard.org

Citizens Utility Board  
309 W. Washington, Suite 800  
Chicago, IL 60606

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# Citizens Utility Board



**"THE GOLD STANDARD FOR  
CONSUMER GROUPS NATIONALLY."**

*– St. Louis Post-Dispatch*



**SUPPORT FROM ILLINOIS CONSUMERS LIKE YOU HAS HELPED CUB CUT UTILITY BILLS BY \$20 BILLION.**

**WHAT IS CUB?**

CUB is a nonprofit, statewide utility watchdog organization created by the Illinois Legislature in 1983 to work for lower gas, electric and telephone rates. CUB has been on your side for more than 30 years — blocking utility rate hikes, winning refunds and helping to pass important consumer protection laws.

**CUB WORKS FOR YOU.**

CUB is the only Illinois group 100 percent focused on cutting your utility bills. We fight before state and federal regulators, in the halls of the Illinois capitol, and in the courts, working for lower rates and better service from gas, electric and phone companies. Since opening its doors in 1984, CUB has saved Illinoisans more than \$20 billion—and the amount grows every day.

CUB also shows Illinois consumers how to cut their utility bills and avoid rip-offs through an award-winning website (CitizensUtilityBoard.org), a grassroots outreach operation that holds hundreds of money-saving events across Illinois, and a hotline (1-800-669-5556) that handles thousands of consumer complaints against utilities each year.

**CUB MAKES A LITTLE GO A LONG WAY.**

Big Illinois utilities spent over \$50 million of your consumer dollars in just one five-year period fighting for higher rates. CUB's work is funded largely by the generous donations of Illinois consumers. Every member counts. You can join CUB for as little as \$10 a year, a small price to pay to keep your utility costs in check.

For more information, visit [CitizensUtilityBoard.org](http://CitizensUtilityBoard.org) or call 1-800-669-5556.

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**WINNING FOR YOU...**

**\$1 Billion Electric Refund**

CUB helped pass a \$1 billion electric rate relief package that cut electric bills for ComEd and Ameren customers and revamped the state's power purchasing system, leading to as much as \$1.6 billion in additional savings.

**Record Peoples Gas Refund**

After CUB uncovered a sweetheart deal between Peoples Energy and Enron, Chicago-area natural gas customers won a \$196 million refund package— Illinois' largest natural gas refund ever.

**Record Phone Credit**

CUB helped negotiate a record \$224 million phone credit, or about \$50 per customer, as part of the legal settlement to resolve how the state's biggest phone company would share its merger savings with customers.

**20% Electric Rate Cut**

CUB helped win a 20 percent rate cut for most Illinois electric consumers as part of a 1997 law that restructured the industry. The record reduction saved consumers more than \$4 billion.

**Record ComEd Refund**

ComEd customers saw a historic \$1.3 billion refund and \$339 million rate cut as part of a 1996 settlement CUB helped win. The refund was the largest electric rebate ever in the country.

**Historic Energy Legislation**

CUB helped block an attempt by Illinois' largest energy company to impose a full-fledged bailout on electric customers, and instead helped negotiate state legislation, the Future Energy Jobs Act, that will lead to a historic boost in energy efficiency standards and billions of dollars in lower utility bills.

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**You Can Help Keep Up the Fight. Join CUB Today!**

**YES, I WANT TO HELP KEEP A LID ON MY GAS, ELECTRIC AND TELEPHONE RATES.**

Enclosed is my contribution in the amount of:  \$10  \$20  \$25  \$30  Other: \$\_\_\_\_\_

NAME \_\_\_\_\_ ADDRESS \_\_\_\_\_ CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP CODE \_\_\_\_\_ E-MAIL \_\_\_\_\_

Because CUB works for legislation that benefits consumers, contributions to CUB are not tax-deductible. To make a tax-deductible contribution, please make your check payable to the **CUB Consumer Education and Research Fund (CERF)** or donate online at [www.CitizensUtilityBoard.org](http://www.CitizensUtilityBoard.org).

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